3312XN Dordrecht, Riouwstraat 130

112 Lancaster Gardens, Kensington, SW5 OEN London, UK.

2 december 2022

Staying at The Royal Eagle

Dear ms/mr,

last week from Saturday evening till Thursday morning I stayed in room 302 of the hotel ‘The Royal Eagle’. I will say it honestly: I was very unhappy about my stay. The room was very small and warm, moreover, it was dirty and smelly. The breakfast is a whole other problem. Leaving out the fact that it was the same everyday, it had to be the most horrifying food I ever saw. The taste was even worse and the portions weren’t enough to feed a toddler. But there is more. There was non-stopping noise from building new rooms. I do think there is a need for new rooms considering they are so small, but why did you think it was a good idea to work on the rooms at night, when everyone is sleeping. And another problem is the parking places. There are only 30 parking places, and the hotel has 100 rooms. You do the math.

In general, I think the prices are way too high considering the quality of the hotel. I kindly ask you to return half of my money, I expect a reaction from the management in a week.

Kind regards,

Esma Kilic